



CYNGOR SIR  
YNYS MÔN  
ISLE OF ANGLESEY  
COUNTY COUNCIL

Mr Richard Parry Jones, BA, MA.  
Prif Weithredwr – Chief Executive

CYNGOR SIR YNYS MÔN  
ISLE OF ANGLESEY COUNTY COUNCIL  
Swyddfeydd y Cyngor - Council Offices  
LLANGFNI  
Ynys Môn - Anglesey  
LL77 7TW

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<b>RHYBUDD O GYFARFOD</b>	<b>NOTICE OF MEETING</b>	
<b>PWYLLGOR SAFONAU</b>	<b>STANDARDS COMMITTEE</b>	
<b>DYDD MERCHER, 13 MAWRTH, 2013 am 2.00 o'r gloch</b>	<b>WEDNESDAY, 13 MARCH 2013 at 2.00 pm</b>	
<b>YSTAFELL BWYLLGOR 1, SWYDDFEYDD Y CYNGOR, LLANGFNI</b>	<b>COMMITTEE ROOM 1, COUNCIL OFFICES, LLANGFNI</b>	
<b>Swyddog Pwyllgor</b>	<b>Mrs. Mairwen Hughes (01248) 752515</b>	<b>Committee Officer</b>

#### **Aelodau Annibynnol / Independent Members**

Denise Harris Edwards  
Islwyn Jones  
Leslie Lord  
Dilys Shaw  
Michael Wilson

#### **Yn cynrychioli'r Cyngor Sir / Representing the County Council**

Councillor Trefor Lloyd Hughes  
Councillor Ieuan Williams

#### **Yn cynrychioli'r Cynghorau Tref/Cymuned / Representing the Town/Community Councils**

William Raymond Evans  
John Roberts

## A G E N D A

**1     DECLARATION OF INTEREST**

To receive any declaration of interest from any Member or Officer in respect of any item of business.

**2     MINUTES OF MEETING (Pages 1 - 6)**

To confirm the Minutes of the meeting held on 11<sup>th</sup> December, 2012.

**3     ON-LINE PUBLICATION OF STATUTORY REGISTERS (Pages 7 - 8)**

Update report by the Corporate Web and Information Manager regarding progress, implementation and proposed induction training for new and returning Members.

**4     MEMBER DEVELOPMENT PLAN AND PERSONAL DEVELOPMENT REVIEWS**

To receive a verbal update from the Senior Development Officer on the above.

**5     COMPLAINTS MANAGEMENT PROJECT (Pages 9 - 26)**

Update Report by the Customer Care Officer on the Complaints Management Project for information.

**6     CONDUCT COMPLAINTS TO THE PUBLIC SERVICES OMBUDSMAN FOR WALES - 6(A) (Pages 27 - 30)**

6a A report by the Customer Care Officer in the form of an up-dated matrix for County Councillors is provided for the Committee's attention. For information and questions.

6b A report by the Customer Care Officer in the form of an up-dated matrix for Town and Community Councillors is provided for the Committee's attention. For information and questions.

**7     SUMMARY OF ADJUDICATION PANEL DECISIONS (Pages 31 - 32)**

Report by the Customer Care Officer.

**8     NATIONAL STANDARDS COMMITTEE CONFERENCE (Pages 33 - 36)**

The Minutes and Nominee List are provided for the information of the Committee.

**9     CHANGES TO THE CONSTITUTION AS RESOLVED BY FULL COUNCIL ON 5 MARCH, 2013 - 9(A) (Pages 37 - 84)**

9(a) A report on the changes to the Constitution is provided for the information of the Committee.

9(b) A report on the revision to the Indemnities Policy is provided for the information of the Committee.

**10    PROPOSED CHANGES TO THE CONSTITUTION - 10(A) (Pages 85 - 114)**

10(a) A report on the 'General Principles for a Revised Protocol for Local Resolution' for comment and consultation.

10(b) A report in the 'Planning Procedure Rules' for comment and consultation.

**11** **DRAFT PROTOCOL ON THE USE OF SOCIAL MEDIA IN MEETINGS** (Pages 115 - 122)

A report by the Corporate Information Officer on the above Protocol for comments and consultation.

**12** **WORK PROGRAMME 2012/13** (Pages 123 - 126)

Copy attached.